

# The Child Care Council



## Uniting Parents & Child Care

121 Second Street  
Oriskany, NY 13424

Telephone: (315) 223-7850  
Toll-free: 888-814-KIDS

Fax: (315) 223-7855

[www.mycccc.org](http://www.mycccc.org)

### With Offices At:

**Herkimer County DSS**  
301 N. Washington St.  
Herkimer, NY 13350  
Telephone: (315) 404-0260  
Fax: (315) 867-1528

**Madison County DSS**  
PO Box 637, N. Court St.  
Wampsville, NY 13163  
Telephone: (315) 361-1890  
Fax: (315) 366-2720

**Oneida County DSS**  
209 Elizabeth Street  
Utica, NY 13501  
Telephone: (315) 731-3426  
(315) 798-5811  
Fax: (315) 266-6188

The Child Care Council, a  
Program of Cornell  
Cooperative Extension of  
Oneida County

*Cornell Cooperative Extension  
provides equal program and  
employment opportunities*



**Cornell University  
Cooperative Extension  
Oneida County**

Dear Parent,

Thank you for using The Child Care Council's free referral service. Enclosed are the referrals for child care that you requested. All of these programs are regulated through New York State. Referral specialists update child care program's openings regularly, please keep in mind that a program's openings can change at any time.

The Child Care Council **does not**:

- inspect child care providers
- regulate child care providers
- endorse child care providers
- share your information

Choosing quality child care is a difficult task. It is one of the most important choices a parent can make. It is up to you to choose the best child care for your child. Learn all you can about the rules child care providers follow. Here are some tips to get your started:

- Interview several providers
- Check the provider's references
- Visit child care sites
- Check the provider's history by calling the Office of Children and Family Services (OCFS) at (315) 423-1202
- Or check them by visiting the website at [www.ocfs.state.ny.us/main](http://www.ocfs.state.ny.us/main). On the home page, click → Search for Child Care → Child Care Facility Search.
- Download the Regulations for child care from the OCFS website or call The Child Care Council at (315) 223-7850 or 1-888-814-5437 to get a copy.

If you are concerned about a child care provider, please call the Office of Children and Family Services complaint line at 1-800-732-5207.

You will be contacted soon so we can ensure that you have found care and that the materials we sent you were helpful. If you are unable to find child care, be sure to contact me for another referral list.

I hope you find these guidelines helpful. We want to give the best possible service. If you have any concerns about our service call:  
Executive Director (315) 223-7850 ext 223 or  
Executive Assistant (315) 223-7850 ext 236

Sincerely,